


TRANSMITTAL OF INFORMATION DISCLOSURE STATEMENT (Under 37 CFR 1.97(b) or 1.97(c))			Docket No. 16564-US-CONT
In Re Application Of: Chang LIM, et al.			
Serial No. 10/796,051	Filing Date March 10, 2004	Examiner Bharat BAROT	Group Art Unit 2155
Title: INTERNET-ENABLED SERVICE MANAGEMENT SYSTEM AND METHOD			
Address to: Assistant Commissioner for Patents Washington, D.C. 20231			
37 CFR 1.97 (b)			
1. <input type="checkbox"/> The Information Disclosure Statement submitted herewith is being filed within three months of the filing of a national application; within three months of the date of entry of the national stage as set forth in 37 CFR 1.491 in an international application; or before the mailing date of a first Office Action on the merits, whichever event occurs last.			
37 CFR 1.97 (c)			
2. <input checked="" type="checkbox"/> The Information Disclosure Statement submitted herewith is being filed after three months of the filing of a national application, or the date of entry of the national stage as set forth in 37 CFR 1.491 in an international application; or after the mailing date of a first Office Action on the merits, whichever occurred last but before the mailing date of either:			
1. a Final Action under 37 CFR 1.113, or			
2. a Notice of Allowance under 37 CFR 1.311,			
whichever occurs first.			
Also submitted herewith is:			
<input type="checkbox"/> a certification as specified in 37 CFR 1.97(e);			
OR			
<input checked="" type="checkbox"/> the fee set forth in 37 CFR 1.17(p) for submission of an Information Disclosure Statement under 37 CFR 1.97(c).			

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<b>Payment of Fee</b> (Only complete if Applicant elects to pay the fee set forth in 37 CFR 1.17(p))			
<div style="display: flex; justify-content: space-between;"><div><input type="checkbox"/> A check in the amount of _____ is attached.</div><div><input checked="" type="checkbox"/> The Assistant Commissioner is hereby authorized to charge and credit Deposit Account No. 13-1717 as described below. A duplicate copy of this sheet is enclosed.</div></div> <div style="margin-left: 40px;"><input checked="" type="checkbox"/> Charge the amount of <b>\$180.00</b> <input checked="" type="checkbox"/> Credit any overpayment. <input checked="" type="checkbox"/> Charge any additional fee required.</div>			
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<div style="font-size: small;">I certify that this document and authorization to charge deposit account is being facsimile transmitted to the United States Patent and Trademark Office (Fax. No. _____) on _____ (Date)</div> <div style="border-top: 1px solid black; text-align: center; margin-top: 10px;">Signature</div> <div style="border-top: 1px solid black; text-align: center; margin-top: 10px;">Typed or Printed Name of Person Signing Certificate</div>		<div style="font-size: small;">I certify that this document and fee being deposited on _____ with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.</div> <div style="border-top: 1px solid black; text-align: center; margin-top: 10px;">Signature of Person Mailing Correspondence</div> <div style="border-top: 1px solid black; text-align: center; margin-top: 10px;">Typed or Printed Name of Person Mailing Correspondence</div>	
*This certificate may only be used if paying by deposit account.			
<div style="font-family: cursive; font-size: 1.2em; margin-bottom: 5px;">Mark Budd</div> <div style="font-size: small;">Signature</div>		Dated: July 8, 2005	
S. Mark Budd 53,880  Marks & Clerk Canada P.O. Box 957 Station B Ottawa, ON, K1P 5S7 Phone: (613) 236-9561		<div style="text-align: center;"> ★ 2 3 5 5 3 ★</div>	

PTO/SB/08a (08-03)

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INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT

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Sheet 1 of 2

## Complete if Known

Application Number	10/796,051
Filing Date	March 10, 2004
First Named Inventor	Chang LIM
Art Unit	2155
Examiner Name	Bharat BAROT
Attorney Docket Number	16564-US-CONT

## U. S. PATENT DOCUMENTS

Examiner Initials*	Cite No. <sup>1</sup>	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code <sup>2</sup> (if known)			
		US- 6,289,370	09-11-2001	Panarello, et al.	
		US- 6,003,084	12-14-1999	Green, et al.	
		US- 5,928,333	07-27-1999	Landfield et al.	
		US- 5,815,665	09-29-1998	Teper et al.	
		US- 5,796,952	08-18-1998	Davis et al.	
		US- 5,784,058	07-21-1998	LaStrange et al.	
		US- 5,778,174	07-07-1998	Cain	
		US- 5,678,041	10-14-1997	Baker et al.	
		US- 5,586,260	12-17-1996	Hu	
		US- 6,079,020	06-20-2000	Liu	
		US- 5,948,054	09-07-1999	Nielsen	
		US- 6,055,675	04-25-2000	Paulsen et al.	
		US- 5,768,271	06-16-1998	Seid et al.	
		US- 6,233,618	05-15-2001	Shannon	
		US- 6,104,699	08-15-2000	Holender et al.	
		US- 6,032,175	02-29-2000	Fletcher et al.	
		US- 5,872,918	02-16-1999	Malomsky et al.	
		US- 5,854,903	12-29-1998	Morrison et al.	

## FOREIGN PATENT DOCUMENTS

Examiner Initials*	Cite No. <sup>1</sup>	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T <sup>3</sup>
		Country Code <sup>4</sup> Number <sup>4</sup> Kind Code <sup>5</sup> (if known)				

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**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT**

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Sheet

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of

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**Complete if Known**

Application Number	10/796,051
Filing Date	10 March 2004
First Named Inventor	Chang LIM
Art Unit	
Examiner Name	
Attorney Docket Number	16564-US-CONT

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		US- 5,295,139	03-15-1994	Palmer	
		US- 5,021,949	06-04-1991	Morten et al.	
		US-			
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<b>CERTIFICATE OF TRANSMISSION BY FACSIMILE (37 CFR 1.8)</b>			Docket No. 16564-US-CONT
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Invention: INTERNET-ENABLED SERVICE MANAGEMENT SYSTEM AND METHOD			
<p>I hereby certify that this <u>Information Disclosure Statement</u> <small>(Identify type of correspondence)</small></p> <p>is being facsimile transmitted to the United States Patent and Trademarks Office (Fax. No. <u>703-872-9306</u>)</p> <p>on <u>July 8, 2005</u> <small>(Date)</small></p> <p style="text-align: right;"><u>S. Mark BUDD 53,880</u> <small>(Typed or Printed Name of Person Signing Certificate)</small></p> <p style="text-align: right;"><u></u> <small>(Signature)</small></p> <p style="text-align: center;">Note: Each paper must have its own certification of mailing.</p>			

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